



P.O. Box 501
Concord, NH 03302
603.225.6684
800.258.3708
fax 603.223.0929
www.pitco.com

October 19, 2004

Dear Customer,

Attached is a letter from Invensys (Robertshaw) announcing the industry wide recall of certain of their 7000 Series gas valves. The gas valves impacted were manufactured by Robertshaw from February 2003 to August 2004. (Pitco manufactured dates from February 2003 to October 6, 2004).

The Pitco models impacted are primarily economy fryers, water cookers and doughnut/food/fish fryers. Please note this does NOT impact any Solstice model fryers.

Our records indicate that you have purchased a number of these models impacted by this recall. (See attached listing). You will need to contact your customers who received these units so that necessary rework of the gas valves can be scheduled. Additionally, any impacted units remaining in your inventory must be reworked by Robertshaw, as indicated in their letter, prior to resale by you.

Please contact Robertshaw's recall "Hotline", 1-800-232-9389, to schedule the repair of your gas valve, or visit www.robertshaw.com for more information. We will also be maintaining up to date information on our web site at www.pitco.com/rs7000.htm.

If you have any questions, please contact Pitco Service at 603-225-6684. We appreciate your help and cooperation in assisting with this recall process with Robertshaw.

Regards,

A handwritten signature in black ink, appearing to read "Bob Granger", written over a light blue circular stamp.

Robert Granger
VP/General Manager